

USING TECHNOLOGY EFFECTIVELY FOR DATA-BASED DECISION MAKING: IDEAS FOR BETTER IMPLEMENTATION

Benjamin Silberglitt, Ph.D.
TIES Director of Software Applications

# AGENDA

- The case for change
- Discussion: successes and failures in implementation
- Obstacles to success
- Ideas for better implementation





# FACTS

- We have sufficient research on effective literacy practices
- We have assessment tools that can identify student literacy needs as early as 3 years old
- We have the technology to put these two together



# SO WHY DO WE FAIL?

- Barriers to implementation
- Not understanding what success is
- Successful effort is not sustained





#### BARRIERS TO IMPLEMENTATION

- Lack of technology
- Lack of training
- Lack of comfort with change
- Short term cost > long term gain
- Lack of leadership / prioritization

# Time is NOT a barrier



#### LEADING WITH DATA

"To date we have not found a single case of a school improving its student achievement record in the absence of talented leadership."

(Seashore Louis, et al., 2010)





#### Understanding Success

- Setting operational goals
  - What behaviors should we see?
  - How much of them should we see?
- Establishing Value of Investment
  - Recognizing the investment (TCO)
  - Measuring the impact
  - What's the value of that impact?
- Pull the weeds, then plant the flowers



#### SUSTAINING EFFORT

- Consistency of data questions & priorities
- Consistency across levels of the organization (vertical)
- Consistency across users (horizontal)





#### **IDEAS**

- Remove barriers to use
  - Single Sign On
  - Immediately Relevant Data
  - Drill down to greater detail
  - Click through to deeper analytics



# **IDEAS**

- Develop vertical and horizontal consistency
  - Scorecarding
  - Role-based Dashboards





# **IDEAS**

 ${\color{red} \circ}$  Relevant data to the right people



# **IDEAS**

- Planning for the future
  - Data management
  - "Maintenance"
  - Revisit priorities planfully





#### WHAT ARE THE KEY COMPONENTS OF A "DATA-DRIVEN CULTURE"?

- Strong leadership team with buy-in from key stakeholders
- Systematic process for screening, diagnostic and progress monitoring assessment
- Easy access to data
- Time and resources for all staff to examine data
- Clear connection between data and interventions



(Silberglitt, Hyson & Appleton, 2009)

# Thank you!

Benjamin Silberglitt, Ph.D.
651-999-6321
Benjamin.Silberglitt@ties.k12.mn.us
www.ties.k12.mn.us

