

**Osseo Area Schools
Print Driver Summary
Summer 2011**

The printer driver we have found to be most compatible in our printing environment is the HP UPD PCL 5 ver. 5.3. This driver will work on nearly every printer but is especially compatible with OLDER printers.

Some of the newer printers will work best with the HP UPD PS ver. 5.3 or PCL 6 ver.5.3.

There was a known issue with HP UPD version 5.2 which caused printers to stop communicating with the printer. The symptom - client was able to print and then suddenly not be able to print. This happened randomly and we could not establish a pattern or recreate the problem.

There are still intermittent issues with printing:

- 1) Outlook emails print a "bonus" page that references PCL attributes
- 2) Excel document with special Fonts or formatting do not print correctly.
 - a. Corrected by changing the preference to Download as a SoftFont and not a device FONT.
 - b. We have not made this change globally yet (12-2-11), as we are testing.

